



המשרד לקליטת העלייה

Ministry of Immigrant Absorption

First Steps

ENGLISH

צ'עדי'ם ראשונים



עיצוב: סטודיו הראל

אנגלית

צ'עדי'ם ראשונים



המשרד לקליטת העלייה



מדינת ישראל

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Absorption – First Steps
5th Edition

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Jerusalem 2007
Catalogue number: 0113907050

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First Steps in Israel

Bruchim HaBa'im LeYisrael! Welcome to Israel!

This booklet is intended to provide you with the basic information you need in order to get you through your first few weeks in the country. It will help you to get out of the airport and settled in your place of residence, then guide you to where you need to go in order to start taking advantage of your rights.

For more thorough and in-depth information, please refer to the series of informational booklets available from the Publications Department of the Ministry of Immigrant Absorption (see the order form at the back of this booklet).

BeHatzlacha! Good luck!

Note: this is the fifth edition of this booklet, and hereby nullifies any previous editions. The information contained in this booklet is based on data provided by various official sources. Details are subject to change. In case of any discrepancy, the regulations of the Ministry of Immigrant Absorption and other official bodies will prevail.



The Ministry of Immigrant Absorption Website

The Ministry of Immigrant Absorption offers updated information on all types of services offered by the Ministry to both new immigrants and returning residents. Information is in Hebrew, English, Russian, Spanish, and French.

Visit the Website at: www.moia.gov.il



The Ministry of Immigrant Absorption Telephone Information Center

The Telephone Information Center operates 24 hours a day, every day except for Shabbat and holidays. The Center staff can provide information in English about a range of topics including immigrant rights and other services. See Useful Addresses.

At Ben Gurion Airport

If you entered Israel with an oleh (new immigrant) visa, your absorption process begins at the airport.

Be sure to have with you the following documents:

- Passports of all family members.
- New immigrant visa either stamped in your passport or separate from it.
- Letter from your aliyah shaliach if you have made advance arrangements.
- Passport photos of all family members over age 25.
- Those under the age of 25 who arrive without their parents must also have passport photos.
- Birth certificates of all family members.
- Any documents that attest to family status: e.g. original divorce certificate if divorced, death certificate in the case of widow/ers.

Documents You Will Receive at the Airport

The following documents will be issued to you at the Ministry of Immigrant Absorption reception office:



- **Te'udat oleh (immigrant certificate).** Your *te'udat oleh* must be presented when claiming all forms of Ministry of Immigrant Absorption assistance, and when taking advantage of your various rights as a new immigrant throughout the absorption period. A *te'udat oleh* is given to a single immigrant over the age of 17, or to a family of immigrants. The *te'udat oleh* must have the photos of both spouses in the case of a family, and must list all children up to age 25 who made aliyah with the family.

Children of the family over the age of 25 receive their own *te'udat oleh*.



It is important to present the *te'udat oleh* any time that you claim assistance and benefits from the Ministry of Immigrant Absorption, the banks, the Customs Authority, the National Insurance Institute, and other government bodies, as well as when registering with a health fund.

Important! Be sure to verify that the information on your *te'udat oleh* is accurate. As certain types of assistance are allocated on the basis of family status, it is essential that relevant details, such as how many children you have, and their ages, are correct.

- **Authorization of Registration in the Population Registry:** this serves as verification of your Israeli citizenship, and will temporarily serve as a *te'udat zehut* (identity card) until receipt of your permanent card from the Ministry of the Interior. The authorization is attached to your *te'udat oleh*. When requesting assistance or services from various institutions, you will usually be asked to present your identity number. During your first few weeks in the country, you should submit a request for a permanent *te'udat zehut* at the nearest branch

of the Ministry of the Interior. See the section on requesting a *te'udat zehut* below.

- **Voucher entitling you to six months of free health insurance** (provided that you will be enrolled in ulpan and/or will not work during this period).
- **Voucher covering land transportation from the airport to your destination in Israel.**

The absorption process for returning minors and immigrant citizens who do not arrive on a new immigrant visa starts at a later stage, following arrangement of your status with the Ministry of Immigrant Absorption. However, if you arrive with a referral letter from an aliyah shaliach, you should consult with the Ministry of Immigrant Absorption office at the airport.

Initial Financial Assistance

New immigrants from all countries are entitled to receive the Absorption Basket (*sal klita*). The Absorption Basket is the term used for financial assistance designed to aid you with initial expenditures, rent, and living expenses during the period of ulpan study.

At the airport you will receive a portion of the first payments in the following manner:

- **Absorption Basket:** The first installment of the Absorption Basket is given to immigrants upon arrival at the airport, in order to facilitate initial arrangements. This payment is partly in cash, and partly in the form of a bank transfer, which can be deposited once you open a bank account.
- **Customs Grant:** New immigrants from specific countries (the former Soviet Union and Eastern Europe, Latin American, Asia, and the Middle East) are also entitled to a Customs Grant in place of Customs concessions. This payment is partly in



cash, and partly in the form of a bank transfer, following the opening of a bank account. For more information, consult a personal absorption counselor at branch offices of the Ministry of Immigrant Absorption.

- Note that if you have children under the age of 18, you will also receive National Insurance Institute child allowances directly into your bank account. There is no need to file a claim for child allowances.

In order to receive the monthly payments, it is necessary to open an account at the bank of your choice, and to provide the Ministry of Immigrant Absorption with the account number. See the section on opening a bank account, below.

Note: for detailed information on eligibility for the Absorption Basket and the Customs Grant, consult the booklet entitled "Guide for the New Immigrant" or the pamphlet entitled "The Absorption Basket," available from the Publications Department. See the order form at the back of this booklet.

Baggage and Customs

Once you have completed the registration process, go to the baggage claim area and collect your luggage. Do not leave it unattended. Afterwards, you will take all of your belongings through Customs Inspection where you will be required to declare goods subject to Customs Duty.



If you are not eligible for the Customs Grant (e.g. you are an immigrant from North America, South Africa, or Western Europe)



you are in most cases eligible for exemptions on Customs duties on household appliances. If you have brought with you electrical appliances valued at more than \$200 you must declare the items and show your *te'udat oleh* with the exemption listed. In such an event you will be requested to go to the Customs Warehouse in order to release your shipment.

If you are eligible for the Customs Grant and have brought with you household appliances that are valued at more than \$75.00, and that are not exempt from Customs duties, you must go through the "red lane," declare the items, and pay the necessary duties. If you have nothing to declare, you may go through the "green lane."

Note: The Customs Warehouse is open on Sundays-Thursdays from 8:30 a.m. to 17:00 p.m. If you arrive after working hours, you will have to return the next day.

Note: for detailed information, consult the Customs Authority or visit their Website: www.mof.gov.il/customs.

Leaving the Airport

As a new immigrant, you are entitled to free land transportation from the airport **on a one-time basis only** to a destination of your choice. It is worthwhile to take advantage of this service to bring your luggage to your place of residence. Simply present the voucher you received at the Ministry of Immigrant Absorption reception office to the driver of the vehicle.

Note that the vehicle may only take up to three suitcases per family member. Additional suitcases will have to be transported at your own expense. There is a porter service to and from the vehicle, for a fee.



Changing Your Status in Israel

If you did not receive *oleh* status at the airport, or have decided to become an *oleh* after residing in Israel as a tourist or temporary resident, you may change your status at the Ministry of the Interior (*Misrad HaPnim*).

The process involves submitting and verification of documents that attest to your eligibility to receive Israeli citizenship according to the Law of Return. Suitable documents can include a copy of your parents' *ketubah*, or a letter from your rabbi at the synagogue with which you were affiliated in your country of origin.



The process may take some time, and you should take into account that until you receive an official change of status from the Ministry of the Interior, you will be ineligible for Ministry of Immigrant Absorption assistance.

For information about changing your status in Israel, contact the Ministry of the Interior office closest to you. Members of the English-speaking immigrant organizations may obtain information and guidance regarding change of status in Israel at the organizations' branch offices (see section below entitled "English-Speaking Immigrant Organizations").

Important Steps to Take During Your First Few Weeks in Israel

During your first two or three weeks in Israel as a new immigrant, it is important that you take each of the relevant steps listed below, in order to enable you to utilize/organize your initial



period in Israel to maximum advantage.

- Meet with your personal absorption counselor at your local bureau or branch office of the Ministry of Immigrant Absorption.
- Open an account at the bank of your choice.
- Register with a health fund (*kupat holim*).
- Register at a Hebrew ulpan
- Apply for a permanent *te'udat zehut* (identity card) at the Ministry of the Interior.
- Register your children in school, kindergarten, and/or day-care through the local municipal authority.
- Consult with a Student Authority counselor, if you are planning to pursue higher education studies in Israel.
- Contact the immigrant organization serving immigrants from your country of origin.



Your First Visit to Your Personal Absorption Counselor at the Ministry of Immigrant Absorption

The main absorption official to whom you will have access, and who will process many of your requests for Ministry of Immigrant Absorption assistance, is your personal absorption counselor. It is the counselor's job to assist you with the following:

- Enrolling in a non-residential Hebrew ulpan.
- Applying for various forms of assistance for which you may



be eligible. Refer to the "Guide for the New Immigrant" (see order form at the back of this booklet) for details.

- Guidance regarding topics such as enrolling children in school, applying for a permanent *te'udat zehut* at the Ministry of the Interior, renting an apartment, etc.
- Applying for various forms of assistance for which you may be eligible. Refer to the "Guide for the New Immigrant" (see order form at the back of this booklet) for details.
- Note: Be sure to supply your counselor with your bank account number as early as possible, in order that financial aid can be transferred to you without delay.
- Your counselor can supply you with a password for accessing your immigrant's file on-line, which allows you to download forms, update personal information, and monitor the usage of your immigrant rights.

Counselors are available to assist you at all branch offices of the Ministry of Immigrant Absorption (see Useful Addresses).

Important! Don't forget to bring your *te'udat oleh* to every visit with your personal absorption counselor at the Ministry of Immigrant Absorption.



Opening a Bank Account

In most cases, the funds that you will be receiving from the Ministry of Immigrant Absorption and other sources of assistance for immigrants will be transferred directly into your bank account. For this reason, it is essential that you open an account at a local bank as soon as possible after acquiring new immigrant status, and that you provide your personal absorption counselor with your account number. Be sure to bring the following items to the bank:

- *Te'udat oleh* (immigrant certificate).
- Passport.
- *Te'udat zehut* (identity card), or certification of registration in the Population Registry that you received at the airport.
- The form for opening a bank account that you received at the airport. Check with the bank for more details.

Note: Levels of assistance are usually based on your family status. Married couples must open a joint bank account if they wish to receive amounts for which families are eligible. In order to open a joint account, you and your spouse will need to go to a bank together and present the documents listed above. In the event that one spouse is unable to appear at the bank, the other will need to secure power of attorney.

Registering for Health Insurance

All citizens of Israel are insured by the National Health Insurance Law. Health services are provided by the four health funds: Kupat Holim Clalit, Kupat Holim Leumit, Kupat Holim Meuhedet, and Kupat Holim Maccabi. Each health fund has clinics throughout the country.



When you arrive in the country, or change your status in Israel, you should receive a voucher along with your *te'udat oleh* that entitles you to six months of free health insurance, provided that you are not working.



The process of registering with a health fund (*kupat holim*) begins at a local post office branch office, where you will present the following items:

- Voucher for six months of free health insurance.
- *Te'udat oleh*.
- *Te'udat zehut* (or Authorization of Registration in the Population Registry).
- Cash for a processing fee.

At the post office, you will indicate the health fund of your choice, as well as the health fund in which you wish to register your children. Children over the age of 18 register separately, presenting either their own or their parents' *te'udat oleh*. Note that for married couples, both spouses must be present (although spouses may register in separate funds if they wish).

Afterwards, you can take the registration certificate stamped by the post office to the secretariat of the health fund you have selected. At the time of registration, the health fund will issue you a temporary membership card, which you may use to obtain medical services until you receive a permanent card. Your health coverage will go into effect immediately upon registration. Note that you are not considered as registered until this step has been taken. In other words, the procedures at the postal bank alone are not sufficient to insure your coverage, and you must go and register with the health fund in order to receive any kind of medical care.



Health fund membership entitles you to the basic, universal “basket of health services” mandated by law. You can also choose to acquire a supplementary insurance package, known as *bituach mashlim*, for an additional monthly fee. Terms and benefits of supplementary insurance vary according to fund; it is worthwhile clarifying what each health fund can offer you before making your final decision about which one to join.

Note: Registration in a health fund is a necessary condition for receiving medical services. It is very important to register in a health fund as soon as possible after arriving in Israel, in order to be eligible for health care as soon as you may need it. Failure to register with a health fund can result in unnecessary problems and difficulties in receiving medical care.

For detailed information about the health-care system in Israel, refer to the booklet entitled “Health Services in Israel,” available from the Publications Department of the Ministry of Immigrant Absorption (see the order form at the back of this booklet).

Registering for Hebrew Ulpan

It is important to register at a Hebrew ulpan as soon as possible after obtaining new immigrant status in Israel. New immigrants are usually eligible to receive a subsidy of their ulpan study only within the initial **18 months** following the date of aliyah.



In order to find out about ulpan options and to register for study, consult with your personal absorption counselor at a branch or district office of the Ministry of Immigrant Absorption.



Note the following important points regarding ulpan study:

- Personal absorption counselors at the Ministry of Immigrant Absorption can only provide you with information and counseling regarding Hebrew study options, as well as arrange for a subsidy of your ulpan studies. While counselors can assure your placement in an ulpan, they cannot guarantee placement in any specific ulpan at a specific time. Although ulpan classes are offered throughout the year, commencement of classes is usually contingent on sufficient enrollment in a given location. If there is no class available in your immediate area, you will be referred to an ulpan in the nearest possible location. For details, consult with your counselor.
- If you are a student or a candidate for admission at an institution of higher education in Israel, you are advised to contact the Student Authority (*Minhal HaStudentim*). The Student Authority can provide you with information about Hebrew study opportunities designed especially for students (see Useful Addresses and section below entitled “The Student Authority”).

For more information on Hebrew ulpan, and for a list of ulpan programs in your area, refer to the booklet entitled “A Guide to Ulpan Study,” available from the Publications Department of the Ministry of Immigrant Absorption (see the order form at the back of this booklet).

Preparing for Employment

Before completing ulpan you should already begin preparations for finding employment. The first thing to arrange is the translation of educational documents (diplomas, transcripts, etc.) and documents that testify to your work experience, and that are



not in Hebrew or English. Translated diplomas must be notarized. You must also contact the appropriate regulating body in order to clarify the requirements for working in your profession in Israel, e.g. examinations, licensing procedures, internships, etc. For details on specific professions, see the series of employment guides available from the Publications Department (see the order form at the back).

Be sure to consult with your personal absorption counselor about your eligibility for vocational ulpan, preparatory courses for licensing exams, training or retraining courses, and other assistance you may be entitled to.

You should also arrange for certification of your overseas degrees and diplomas by The Ministry of Education Bureau for Evaluation of Foreign Academic Degrees and Diplomas (*HaLishka LeHa'arachat Toarim Academi'im VeDiplomat MiChul*). This is especially important for employment within the public sector.

Getting your overseas academic degrees and diplomas accredited in Israel can take up to several months. It is suggested that you begin tending to the matter, including the translation of certificates, as soon as possible. In order to obtain accreditation from the Bureau for Evaluation of Foreign Academic Degrees and Diplomas, you must take the following steps:

- Bring your original degree and course transcripts, as well as photocopies, to the Ministry of Education Bureau for Evaluation of Foreign Academic Degrees and Diplomas. See Useful Addresses. It is recommended to call in advance in order to clarify public reception hours. If you are unable to supply an original degree, you may be asked to obtain a "Letter of Eligibility" (*michtav zeka'ut*) from your university, detailing your entitlement to a degree.



- Complete an application form. Forms are available at the Bureau. Fill out only "Part A" of the form and attach the following documents:
 - An authenticated copy of the original degree certificate (diploma).
 - An authenticated copy of your university or college transcript from each institution where you have completed a degree. The transcript should include the following:
 - Date of registration, date of commencement of studies, date of completion of studies.
 - A transcript of all courses taken and credit points received.
 - A summary of courses and prior studies that were recognized by the institution and earned credit points.
 - Location of studies.
 - Certificates that attest to prior study.
 - Notarized Hebrew translations of the above documents, if the originals are in a language other than English.
- Bring your *te'udat zehut* with you.
- If you have changed your name, you will be required to include a marriage certificate or a notarized declaration of the change.
- Submit the application form and all the relevant documents listed above. You must submit all originals and photocopies. The Ministry will return originals to you.

Following the submission of your documents, there is no need to approach the Ministry of Education in person. Your accreditation will be sent by mail.



Ordering a Permanent Identity Card at the Ministry of the Interior

According to law, every resident of Israel over the age of 16 must always carry an identity card (*te'udat zehut*) issued by the Ministry of the Interior (*Misrad HaPnim*). The *te'udat zehut* lists your name, address, date of birth, your identity number as well as those of your spouse and children, etc. It must be presented when voting as well as whenever requesting services from government or public bodies.



Upon entering Israel as a new immigrant, you are registered in the Population Registry and issued an authorization of registration from the Ministry of the Interior. This is in place of the permanent *te'udat zehut*. In order to order a permanent *te'udat zehut*, each spouse and each child over the age of 16 must appear in person at a Population Registry office (*minhal uchlusin*) of the Ministry of the Interior.

You must supply the following:

- Authorization of registration in the Population Registry.
- *Te'udat oleh*
- A completed "*she'elon rishum le'oleh*" form.
- Complete request form "*tofes bakasha lekabalat te'udat zehut.*"
- Original birth certificate or an original photocopy of the birth certificate.
- Foreign passport with your new immigrant visa.
- Official documentation of your marital status (marriage certificate, authorization of divorce, etc.) and photocopies



Two new, up-to-date, passport photos, size 3.5/4.5 centimeters
Note that many of the required forms can be downloaded from the Ministry of Interior Website (Hebrew only) www.moin.gov.il.

You may also be asked to supply proof of being Jewish, such as your parents' marriage certificate, a letter from your local rabbi, etc. Additional information may be obtained at your local branch of the Ministry of the Interior.

Processing your *te'udat zehut* may take from a few weeks to a few months. The *te'udat zehut* will be sent in the mail.

Note: at the same time you can request a *teudat ma'avar*, which serves as a temporary Israeli Passport.

Registering Your Children in School, Kindergarten, and Day-Care

Registration of children in school, kindergarten, and day-care is generally done at the office of the Department of Education (*Machleket Chinuch*) of the local authority where you live. When you register your children, you will need to bring the following documents with you:

- *Te'udat oleh*, with your current address.
- Rental contract.
- *Te'udat zehut* (or temporary identity certificate), of both parents.
- Birth certificate of each child.
- Transcripts or certificates from schools your children attended previously.



Additional documents may be required. In order to find out exactly which documents you will need to provide, contact the Department of Education of the local authority. In most locations,



you can contact the information line of your local authority by dialing 105/6/7.

If you have children aged 3 months to 2 years, you may register them in day-care centers run by your local municipality or community center. Your personal absorption counselor at the Ministry of Immigrant Absorption can provide you with addresses and telephone numbers of day-care centers in your area. For more information on the educational system in Israel, see the booklet entitled "Education," available from the Publications Department of the Ministry of Immigrant Absorption (see order form at the back of this booklet).

The Student Authority

If you are planning to pursue higher education studies in Israel, you may be eligible for various forms of assistance from the Student Authority (*Minhal HaStudentim*), including tuition subsidies and academic counseling. Contact the Student Authority for details.

The English-Speaking Immigrant Organizations

The English-speaking immigrant associations can be of tremendous assistance throughout your initial period in Israel. They offer a wide range of absorption counseling services, and, in some cases, small loans and mortgages to their members. It is advisable to consult with the associations as soon as possible following aliyah in order to clarify your rights and privileges from various bodies. For information regarding membership and annual dues, contact the organizations directly. It is advisable to call for an appointment in advance. See Useful Addresses.



Additional Steps to Take During Your First Months in Israel

During the first few months following aliyah, it is advisable to take the following additional steps:

- Obtain an income tax exemption from the Income Tax Department (*Mas Hachnasa*), if you have already started working.
- Apply for a municipal tax (*arnona*) discount at the offices of your local municipal authority.
- Convert your foreign driver's license to an Israeli license through the Licensing Bureau (*Misrad HaRishui*).
- Claim the lift ("container") you sent from your country of origin, and store your shipments.
- Following the conclusion of Absorption Basket payments you can receive assured income payments from the Ministry of Immigrant Absorption on condition that you are registered with the Ministry as either "seeking employment," or "unemployed" and report to your personal absorption counselor on a regular basis. The frequency of visits to your absorption counselor is determined according to your personal employment program

For detailed and up-to-date information, consult the series of informational booklets available from the Publications Department of the Ministry of Immigrant Absorption (see the order form at the back of this booklet).



A Brief Glossary

People

| | | |
|---------------------|---------------------------------|----------------------|
| New immigrant | <i>oleh hadash/olah hadasha</i> | עולה חדש/ה |
| Personal Absorption | <i>yoetz/yoetzet klita</i> | יועצ/ת קליטה אישית/ת |
| Counselor | <i>ishi/ishit</i> | |

Places

| | | |
|--------------------------------------|-----------------------------------|---------------------|
| Absorption Center | <i>mercaz klita</i> | מרכז קליטה |
| Bank | <i>bank</i> | בנק |
| Health Fund | <i>kupat holim</i> | קופת חולים |
| The Ministry of Immigrant Absorption | <i>HaMisrad LeKlitat HaAliyah</i> | המשרד לקליטת העלייה |
| The National Insurance Institute | <i>HaMossad LeBituach Leumi</i> | המוסד לביטוח לאומי |
| The Student Authority | <i>Minhal HaStudentim</i> | מינהל הסטודנטים |
| The Ministry of the Interior | <i>Misrad HaPnim</i> | משרד הפנים |

Things

| | | |
|---------------------------|---------------------------|------------------|
| Account | <i>cheshbon</i> | חשבון |
| Authorization | <i>ishur</i> | אישור |
| Basket of Health Services | <i>sal sherutei briut</i> | סל שירותי בריאות |
| File/Record | <i>tik</i> | תיק |
| Identity Card | <i>te'udat zehut</i> | תעודת זהות |
| Immigrant's Certificate | <i>te'udat oleh</i> | תעודת עולה |
| Passport | <i>darkon</i> | דרכון |



Useful Addresses and Telephone Numbers

Telephone numbers and some addresses change frequently in Israel. Consult the latest telephone directory or information operator if you do not reach a number listed here. When a telephone number has been changed, there may not be a recorded message noting the change. Thus, if the number continues to be unanswered, check whether it is still in use.

Address

Telephone / Fax

Ministry of Immigrant Absorption

www.moia.gov.il

E-mail: info@moia.gov.il

Main Office

2 Rehov Kaplan
Kiryat Ben Gurion
POB 91950
Jerusalem 91130

(02) 6752611

National Telephone Information Center

(03) 9733333

Public Inquiries

(02) 6752765/766/762

Returning Residents Division

(02) 6750365

Jerusalem and Southern District Headquarters (Also the Student Authority)

15 Rehov Hillel
Jerusalem 94581

(02) 6214555/6214524
Fax: (02) 6222807

Publications Department

Tel/Fax: (02) 6241585



| Address | Telephone / Fax |
|---------|-----------------|
|---------|-----------------|

Student Authority

Department of Academic Studies (02) 6214589
English Desk Fax: (02) 6242130
E-mail: naomis@moia.gov.il
www.moia.gov.il/students

District Offices

1 Rehov HaAvodah (08) 6790771
Ashkelon

10 Rehov HaShiva (02) 9903102
Beit Shemesh

Municipal Authority (02) 9962288
Kiryat Arba

5 Sderot Lachish (08) 6878662
Kiryat Gat

Canyon Jabotinsky (08) 8581688
Second Floor
Kiryat Malachi

Karavan City (next to the police) (08) 9726198
Modi'in

Haifa and Northern District Headquarters

(Also the Student Authority)

15 Sderot HaPalyam (04) 8631111
Haifa 33095 Fax: (04) 8631110

Haifa District Office (04) 8632323
15 A Rehov HaPalyam Fax: (04) 8632336
Haifa



| Address | Telephone / Fax |
|---|---|
| District Offices | |
| 7 Rehov HaMeyasdim Kiryat Bialik | (04) 8807400 Fax: (04) 8742957 |
| "Big" Bldg. Carmiel | (04) 9086300 Fax: (04) 9580875 |
| Rehov HaMalacha "Lev Esekim" Upper Nazareth | (04) 6025300 Fax: (04) 6564019 |
| 47 Rehov HaShomer Tiberias | (04) 6720399 Fax: (04) 6717061 |
| 45 Rehov Nitzanim Migdal HaEmek | Tel/Fax: (04) 6540331 |
| Rechavat Hechel HaTarbut Nahariya | (04) 9950400 |
| 28 Rehov Yehoshua Afula | (04) 60998300 Fax: (04) 6098305 |
| Kikar Tzahal Tzahar Bldg. Kiryat Shmona | (04) 6818400 Fax: (04) 6098305 |
| Kenyon "Sha'arei Hair" Jewish Agency Bldg. Tzfat | Tel/fax: (04) 6920218 |
| 302 Rehov Ma'aleh HaBanim Ma'alot | (04) 9078311 Fax: (04) 9078312 |
| Tel Aviv and Central District Headquarters (Also the Student Authority) | |
| 6 Rehov Esther HaMalka Tel Aviv 64398 Student Authority | (03) 5209111 Fax: (03) 5209173 (03) 5209155 |



| Address | Telephone / Fax |
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| Binyan Tzimer Kiryat HaMemshala Sderot Begin Ashdod | (08) 8546000 Fax: (08) 8668030 |
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| 13 Rehov Hillel Yaffe Hadera | (04) 6108400 Fax: (04) 6108417 |
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| 26 Rehov Eilat Holon | (03) 5023111 Fax: (03) 5056997 |
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| 13 Rehov HaTa'ash Cfar Sava | (09) 7632800 Fax: (09) 7663515 |
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| 3 Rehov Bareket Netanya | (09) 8890300 (09) 8629435 |
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| 3 Rehov Yisrael Glili Rishon LeZion | (03) 9427000 |
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Beer Sheva and Negev District

Headquarters
(Also the Student Authority)

| | |
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| Beit Oshira 31 Rehov Zalman Shazar Beer Sheva 84105 | (08) 6261231 Fax: (08) 6261219 |
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|-------------------|-------------------|
| Student Authority | Tel: (08) 6261231 |
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District Offices

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| 31 Rehov Zalman Shazar Beer Sheva | (08) 6261222 Fax: (08) 6280529 |
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| Kiryat HaMisradim Sderot HaTamarim Eilat | (08) 6341621 Fax: (08) 6372367 |
| 34 Rehov Yehuda Arad | (08) 6592444/2 Fax: (08) 6592440 |
| 8 Rehov Hatzala Dimona | (08) 6563881 Fax: (08) 6563880 |
| Simtat HaPlada Sderot | Tel/Fax: (08) 6897033 |
| 20 Rehov Golomb Ofakim | Tel/Fax: (08) 9961284 |
| Tzvi Burstein Community Center Yerucham | (08) 6580396 (Contact Dimona Office) |
| 1 Rehov Nachal Tzichor Mitzpe Ramon | (08) 6595497 |

The Ministry of the Interior

(Misrad HaPnim)
www.moin.gov.il

National Information Line *3450

Bureau for the Evaluation of Foreign Academic Degrees and Diplomas

www.education.gov.il
diplome@education.gov.il

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| 2 Rehov Devorah Jerusalem | (02) 5602853 |
| 71 Rehov Jabotinsky Ramat Gan 52544 | (03) 6931856/7 |



Address**Telephone / Fax****The National Insurance Institute**

Main Office
13 Sderot Weizmann
Jerusalem 95437

(02) 6709211

National Information Line

*6050 or 1-222-6050

Local Authority Information Lines

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English-Speaking Immigrant Organizations

Association of Americans and
Canadians in Israel (AACI)

www.aaci.org.il

E-mail: info@aaci.org.il

6 Rehov Mane
Jerusalem 92227

(02) 5617151

Fax: (02) 5661186

76 Rehov Ibn Gvirol
POB 16266
Tel Aviv 61162

(03) 6965244/65/6/7

Fax: (03) 6967049

28 Rehov Shmuel HaNatziv
Netanya 42281

(09) 8330950

Fax: (09) 8629183

Matnas "Yud Aleph"
Rehov Mordechai Namir
Beer Sheva 84483

(08) 6433953

(08) 6434461

UJIA Israel
(Incorporating Olim from Britain,
Australia, and New Zealand)

76 Rehov Ibn Gvirol
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Tel Aviv 61162

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E-mail: Israel@UJIA.org.il



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| 6 Rehov Mane Jerusalem 92227 | (02) 5617151 Fax: (02) 5661186 |
| Mercaz Klita P.O.B. 348 Carmiel E-mail: karmiel@ujia.org.il | (04) 9904232 |
| South African Zionist Federation | |
| www.telfed.org.il E-mail: telfed@inter.net.il | |
| Head Office 19/3 Rehov Schwartz First Floor Ra'ananna 43212 | (09) 7446110 Fax: (09) 7446112 |
| 13 Sderot Ben Maimon Jerusalem 92223 | (02) 5634822 Fax: (02) 5663193 |
| ESRA – English Speaking Residents Association | |
| esra@trendline.co.il www.esra.org.il POB 3132 Herzlia 46104 | |
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