



Social Workers |

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Produced by the Publications Department

Ida Ben Shetreet, Director, Publications Department

Laura L. Woolf, Chief Editor, English Language Publications

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Social Work in Israel

Israeli society is made up of a multitude of groups, each with its own unique background. Social gaps exist, and as a result, there is a need for social workers to serve a number of populations, including new immigrants, the socio-economically deprived, the physically and mentally incapacitated, at-risk children and youth, Holocaust survivors, and victims of Israel's wars. Social workers have significant roles to play in cross-cultural communication and conflict resolution between groups, as well as in community organization.

Social workers provide individual casework and group treatment to a variety of populations, and organize and administer volunteer and self-help groups.

While the need for social workers remains constant, the availability of jobs depends primarily on government priorities and budgets.



Note: This is the third edition of this booklet, and hereby nullifies the first edition. The information contained in this booklet is based on data provided by various official sources. Details are subject to change. In case of any discrepancy, the regulations of the Ministry of Social Affairs, the Ministry of Immigrant Absorption, and other official bodies will prevail.



Registration in the Social Workers Register

The "Social Workers Law (1996)," mandates that social workers receive professional certification and be registered in the Social Workers Register (*pinkas haovdim hasotzialim*) in order to be employed in Israel.

Certification refers to recognition of your educational qualifications in accordance with legal regulations.

The certification procedure includes the following steps:

- Completion of studies at a recognized institution of higher education in Israel or overseas (see below). Institutions recognized in Israel include:
 - Tel Aviv University
 - Bar Ilan University
 - Ben Gurion University
 - Hebrew University of Jerusalem
 - Haifa University
 - Tel Chai College
 - Judea and Samaria-Ariel College
- Completion of a request form. The form is available from the Registrar of Social Workers (see Useful Addresses), or can be downloaded from the Ministry of Social Affairs Website: www.molsa.gov.il. You must submit the request form along with an original authorization from your university that attests to your eligibility for a degree, or original documentation of your completion of social work studies. Alternatively you may submit a notarized copy of either of the above documents.
- You must submit a signed agreement allowing the Registrar of Social Workers to request information from the Israel Police testifying to absence of any criminal background. The agreement form can

be downloaded from the Ministry of Social Affairs Website.

- Submit your documents together with a photocopy of your *te'udat zehut*.
- It is necessary to pay registration fees at a Postal Bank (*Bank HaDoar*). You then submit a photocopy of the Postal Bank receipt to the Registrar of Social Workers along with your other documents. Payment should be made to Postal Bank branch 001, account number 032170. Check the Ministry of Social Affairs Website (www.molsa.gov.il) for information on the amount of registration fees.
- In addition to the above documents, graduates of institutions of higher education overseas should submit the following:
 - Original authorization of the institution of study attesting to social work courses you have completed. Documents that are not in English or Hebrew must be translated by a notary, or a certified copied must be signed by a notary.
 - Original documentation attesting to practical training (fieldwork) from the institution of study, either translated or certified by a notary. The documentation must include the following information; the name of the organization, service provider, or social welfare agency in which practical training took place, the number of training hours per year (on a monthly/weekly/daily basis), the target population that received services and the type of services provided, and the name and profession of the person who provided the training.

For more information on the registration procedure, or to request application forms, contact the Ministry of Social Affairs Telemesser number, (03) 7651692.



Information (in Hebrew) on registration procedures is also available on the Ministry Website: www.molsa.gov.il.

The text of the Social Workers Law (in Hebrew) can be obtained from offices of the Registrar (see Useful Addresses).

NOTE: In addition to those documents requiring notarized copies, be sure to have plenty of photocopies of any other documents you may need to submit. Original documents should be used for display purposes only. NEVER give original documents to anyone!

Accreditation of Degrees and Diplomas

The Ministry of Education Bureau for Evaluation of Foreign Academic Degrees and Diplomas (*Hališka LeHa'arachat Toarim Academi'im VeDiplomat MiChul*) is the accrediting body in Israel for all foreign degrees. Accreditation of your degree is necessary for determining your salary level, particularly for employment in the public sector.

Getting your overseas academic degrees and diplomas accredited in Israel can take up to several months. It is suggested that you begin tending to the matter, including the translation of certificates, immediately upon your arrival in the country, or even before. In order to obtain accreditation from the Bureau for Evaluation of Foreign Academic Degrees and Diplomas, you must take the following steps:

- Bring your original degree and course transcripts, as well as photocopies, to the Ministry of Education Bureau for Evaluation of Foreign Academic Degrees and Diplomas. See Useful Addresses. If you are unable to supply an original degree, you may be asked to obtain a "Letter of Eligibility" (*michtav zeka'ut*) from your university, detailing your entitlement to a degree.
- Complete an application form. Forms are available at the Bureau. Fill out only "Part A" of the form and attach the following documents:
 - An authenticated copy of the original degree certificate (diploma).
 - An authenticated copy of your university or college transcript from each institution where you have completed a degree. The transcript should include the following:
 - * Date of registration, date of commencement of studies, date of completion of studies.



- * A listing of all courses taken and credit points received.
- * A summary of courses and prior studies that were recognized by the institution and earned credit points.
- * Location of studies.
- Certificates that attest to prior study.
- Notarized Hebrew translations of the above documents, if the originals are in a language other than English.
- Bring your *te'udat zehut* with you.
- If you have changed your name, you will be required to include a marriage certificate or a notarized declaration of the change.
- Submit the application form and all the relevant documents listed above. You must submit all originals and photocopies. The Ministry will return originals to you.

Following the submission of your documents, there is no need to approach the Ministry of Education in person. Your accreditation will be sent by mail.

Social Service Providers

Note: see also the booklets entitled “The National Insurance Institute,” “A Guide to Services for the Disabled,” and “Where to Turn.”

Social services in Israel are provided by a complex network involving government ministries at the national level, municipal governments, public and voluntary agencies, and private non-profit and for-profit organizations.

Almost all social services in Israel are publicly funded, including private agencies.

The majority of social workers are employed directly by government or local authorities; the remainder by volunteer or private organizations.

The following is a short breakdown of the major social service providers and the populations they serve. This survey is by no means exhaustive, and there may be a great deal of overlap between various bodies and the roles that they play.

The Ministry of Social Affairs

The Ministry of Social Affairs is the central government body responsible for the provision of public social services. Most services are delivered through the social services departments of the local authorities and the municipalities.

Assistance includes child and family welfare, care of the aged, care of the handicapped, rehabilitation, and youth and adult probation.

Counseling and therapy are provided for individuals, families, groups, and communities.

Services also include practical assistance such as home-help for the elderly or transportation for the disabled,



and referrals to other sources of social services. Among the numerous departments and divisions of the Ministry that offer services to the public are:

- Services for the elderly (*HaSherut LeZaken*).
- Services for children and youth, (*Sherut LeYeledim VeLeNoar*).
- Adoption and foster care (*HaSherut Lema'an HaYeled*).
- Personal and family welfare services (*HaSherut LeRevachat HaPrat VeHaMishpacha*).
- Services for the developmentally disabled (*Agaf HaSherut LeMifagare*).
- Rehabilitation of the physically disabled (*Agaf HaShikum*).
- Services for juvenile offenders (*Sherutei HaMivchan HaNoar*).
- Services for women in distress (*Sherut LeNa'ara VeLeIsha BeMetzuka*).

The National Insurance Institute

The National Insurance Institute, known in Hebrew as *HaMosad LeBituach Leumi*, is the social security arm of the government, and the agency for most government pension and financial assistance programs. All residents of Israel are obliged to pay National Insurance premiums from age 18, with the exception of housewives not employed outside the home. In return, the NII dispenses various insurance benefits to those eligible for them. The main forms of National Insurance coverage include:

- Subsistence payments to those who are temporarily or permanently unable to support themselves.
- Old-age pensions.
- Long term nursing care for the chronically ill and elderly.

- Pensions, allowances, and vocational rehabilitation to widows and orphans.
- Maternity benefits.
- Child allowances.
- Disability insurance.
- Alimony for divorced or abandoned women whose former husbands refuse to pay.
- Payments to soldiers in reserve duty.
- Unemployment compensation.
- Grants to single parent families.
- Financial aid, counseling, and vocational rehabilitation for terror victims.

The Ministry of Health

In addition to provision of public health services through the health funds and family health centers, the Ministry of Health maintains psychiatric hospitals, community mental health clinics, rehabilitation programs for substance abusers, and facilities for the chronically ill. The Ministry of Health often employs social workers for these facilities, as well as medical social workers in hospitals and community health centers.

The Ministry of Defense

The Ministry of Defense provides social services to soldiers and their families. These include counseling and mental health services for individual soldiers, financial aid, counseling, and other programs for families of fallen soldiers, and rehabilitation and other services to handicapped veterans and their families.



The Ministry of Education

The Ministry of Education is responsible for insuring appropriate educational frameworks for all children, including the cognitively impaired, emotionally disturbed, the physically handicapped, and children with learning disabilities.

Some schools employ social workers to provide guidance and counseling to both pupils and teachers. The Ministry also maintains some residential facilities that employ social workers.

The Ministry of Public Security

The Ministry of Public Security employs social workers to meet the needs of law-enforcement personnel, while the Prison Services branch employs social workers to prepare reports on new prisoners, maintain contacts on their behalf with their families and outside social agencies, and help them to prepare for life after prison.

The Ministry of Immigrant Absorption

The Ministry of Immigrant Absorption is responsible for meeting the needs of new immigrants, including financial assistance, and counseling and other services necessary for adjustment to a new life.

Public Bodies, Non-Profit Organizations, and Non-Government Organizations

A large number of non-profit organizations and self-help groups provide assistance to such populations as single parents, the disabled, victims of enemy actions and domestic violence, victims of sexual assault, at-risk youth, sufferers of cancer and other diseases, and many others. The types of services provided by such organizations often include counseling and information, support

groups, financial aid, legal aid, and social activities. Many of these groups also function as advocates on behalf of their constituents, acting to influence social policy on the national level.

On the community level, there is a variety of free-loan societies, providing financial and other material assistance to those in need.

While it is probably safe to say that the level of governmental involvement in social services in Israel will always remain high, there is now a growing trend towards privatization in many areas.



Finding Work

The availability of job openings for social workers tends to vary according to prevailing government policies. In any case, it is necessary to take the initiative and to be assertive in finding work.

NOTE: It is necessary to be accredited and registered with the Ministry of Social Affairs before being accepted for any job.



The “Social Workers Law” (1996) mandates that social workers hold at least an undergraduate degree in social work (BSW) in order to be employed in a social work position. A copy of the law regulating social workers can be obtained (in Hebrew) from the Ministry of Social Affairs (see Useful Addresses).

Official Frameworks for Finding Employment

Assistance from the Ministry of Immigrant Absorption

Your Ministry of Immigrant Absorption personal absorption counselor will work with you to devise an employment track that suits your needs. Assistance can include access to the Ministry’s database of employment openings, referrals to training or retraining courses, and participation in salaries. Further, during your first year following aliyah, following the conclusion of Absorption Basket payments, you can receive assured income payments from the Ministry during your job search. To be eligible, you must register with your personal absorption counselor, and report to the counselor according to your personal employment program. Consult with a personal

absorption counselor at a branch office of the Ministry of Immigrant Absorption for details.

The National Employment Service

The National Employment Service, a division of the Ministry of Industry, Trade, and Labor, is a government employment service. Assistance includes job placement and referrals to training courses. The Service differentiates between academics/ professionals and non-academics, and offers separate services, either in a separate unit of the Employment Service office, or on different premises. You can locate the office nearest you via the Employment Service Website: www.taasuka.gov.il.

The first time that you go to an Employment Service office, bring with you a copy of your degree(s)/ diploma(s), your *te'udat oleh*, and your *te'udat zehut*. It is usually necessary to first have your degree certified by the Bureau for Evaluation of Overseas Degrees of the Ministry of Education (see above). You will also need to have a Hebrew version of your CV. If necessary, an Employment Service clerk can assist you in preparing a CV.

Job seekers are required by law to register with the Employment Service in order to receive unemployment benefits following their first year in the country. During your first year you can receive assistance from the Ministry of Immigrant Absorption. See above.

Vocational Counseling Centers

The National Employment Service runs Vocational Counseling Centers (*Mercazim LeYiutz VeLeMaida Ta'asukati*), which offer individual guidance and job-seeking workshops. The Centers also feature vocational libraries, computerized information systems, and assistance in preparing a CV (resume). Note that some



services may be offered for a fee. For more information, contact one of the Vocational Counseling Centers (See Useful Addresses.)



Looking for Employment on Your Own

Beyond the assistance given by various official bodies, you will find in most cases that you will have to search for employment on your own. There are a number of steps you can take to facilitate your job search. You can limit yourself to just one or two, but the more avenues that you pursue, the more effective your search is likely to be.

- One way to begin looking for work is to directly contact your local municipality. The municipalities are among the largest employers of social workers. The regional offices of the Ministry of Social Affairs can direct job seekers to positions in the municipal welfare bureaus in their regions. The Israel Association of Social Workers also offers guidance and referral services, and posts openings on their Website. See below.
- Approach various social service agencies and organizations in order to inquire about employment possibilities. Most organizations and institutions in Israel have Websites, which often include listings of job openings, or links to their personnel departments. Even if no specific positions are posted, it can often be worthwhile to research sites in order to probe any niches you might fit.
- Newspaper help-wanted sections regularly advertise jobs in a variety of professions. While the English-language papers carry some ads, the majority is to be found in the Hebrew press. Many of these ads appear at least partially in English.

- There are a number of placement companies and headhunting agencies throughout the country. You can find them on the Internet and listed in the *Dapei Zahav* (Yellow Pages) phone directory. Many agencies also advertise their services in newspaper want-ad sections.
- The immigrant organizations can help you to locate prospective employers (see Useful Addresses). You can also consult AACI's on-line "Jobnet" site (www.jobnet.co.il), which contains job listings for a variety of professions.
- Keep in mind that immigrants who are flexible about where they prefer to live are usually more successful in gaining initial employment.
- If paid employment cannot be secured right away, it is often worthwhile serving in a volunteer capacity. Volunteering can be a good way to keep your skills intact, develop professional language abilities, and familiarize yourself with the social-service network. Then, once a position opens up, you will be among the first to know. Volunteer work is also a valuable addition to your curriculum vitae (resume), and can help you in your job search.
- You may be able to build professional contacts by attending conferences and workshops.
- Finally, word-of-mouth is often one of the best sources of job leads. Don't hesitate to let everyone you can know that you are seeking work, and follow up on any leads they may offer. Many positions are filled without ever being advertised.

The Center for Absorption in Science

Immigrant and returning resident social workers who meet eligibility requirements and who are engaged in research can apply to the Center for Absorption in



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Science. The Center, part of the Ministry of Immigrant Absorption, aids researchers in employment and grants assistance for further research projects, as outlined in the brochure entitled "Scientists and Researchers," available from the Publications Department (see order form). You can also refer to the Ministry of Immigrant Absorption website for information (www.moia.gov.il).

Working Conditions

Since most social workers are employed by the public sector, the basic pay is standard. As in most other countries, the average salary of social workers tends to be low, particularly at the outset. Increments for experience (*vetek*), fringe benefits, travel allowance, the level of your academic degree, and increased job responsibilities, can bring the salary closer to the national average. Higher level jobs carry better salaries.

The majority of social work positions are open to holders of BSW degrees. Immigrants with MSW degrees should be prepared to gain a certain amount of fieldwork experience in Israel before moving up to supervisory or administrative positions, which, however, you will probably receive more quickly than holders of BSW degrees.

In social work, as in many other professions in Israel, immigrants should be prepared to accept a lower-level position at the outset and then work their way up to more responsible jobs. This is particularly true for those wishing to work at the administrative level. Few employers are willing to give high-level positions to those without a thorough understanding of how to work within the Israeli social service system.

Social workers must be sensitive to the cultural differences between the various communities in Israel. To work most effectively, you will need to acquire a basic familiarity with different groups, their cultures, customs, and heritage.



Hebrew

The importance of Hebrew ulpan as part of the absorption process cannot be overemphasized. The language skills you acquire in ulpan will benefit you through every phase of your absorption, including finding a place to live, looking for employment, and building relationships with veteran Israelis. During ulpan you will learn about and experience Israeli society, politics, and culture, while getting to know those institutions, authorities, and agencies that you will be dealing with in the future.

In any country, language is the basic tool of the social worker. Therefore a high-level knowledge of Hebrew is essential. Even in those rare situations where immigrant social workers work entirely with speakers of their mother tongue, it is still necessary to deal with the entities that make up the social services network. Furthermore, lectures, seminars, and workshops are usually conducted in Hebrew.

It is important to register at a Hebrew ulpan as soon as possible after obtaining new immigrant status in Israel. New immigrants are usually eligible to receive a subsidy of their ulpan study only within the initial 18 months following the date of aliyah.

In order to find out about ulpan options, consult your personal absorption counselor at a local office of the Ministry of Immigrant Absorption. The counselor will confirm your eligibility for a subsidy of your ulpan study and refer you to non-residential, Ministry-approved ulpanim in your area.

Note: for more information, consult the booklet entitled "Guide to Ulpan Study," available from the Publications Department. See the order form at the back of this booklet.

Social Work Training In Israel

All of Israel's major universities (Hebrew University of Jerusalem, Tel Aviv University, Bar Ilan University, University of Haifa, and Ben Gurion University of the Negev) offer social work degrees at both the bachelor's and master's level. You can also study at Tel Chai College and Judea and Samaria-Ariel College.

Hebrew University, Tel Aviv University, Bar Ilan University, and Ben Gurion University offer further training at the Ph.D. level.

Studies for a bachelor's degree last for 3 years, and include fieldwork. Students must be at least 20 years of age. Students who wish to apply for studies at the master's level may be required to have a certain number of years of work experience before being accepted, depending upon the requirements of the university.

Ben Gurion University offers a program of supplementary courses for persons with non-social-work undergraduate degrees who wish to receive a master's degree in social work. The program includes course studies and practical fieldwork. Consult with the Student Authority for more information.

Students with undergraduate degrees in the social sciences can qualify as social workers in Israel through a two-year university program that is offered at most Israeli universities and that culminates in a BSW degree.

Immigrant students may be eligible for tuition assistance and other aid from the Student Authority. Contact the Student Authority for details on the types of aid available to you, and to clarify your eligibility for assistance. Information is also available on the Ministry of Immigrant Absorption Website. See Useful Addresses.

You can also consult the pamphlet entitled "Higher Education in Israel," available from the Publications Department. See the order form at the back of this booklet.



The Israel Association of Social Workers

The Israel Association of Social Workers (ISASSW) has three main functions.

First, the Association acts as a professional and trade union within the framework of the Histadrut, negotiating salaries and working conditions, offering protection in labor disputes, and guiding social workers in finding employment.

Secondly, the Association sets the Code of Ethics for the profession, reviews requests for certification, and publishes a newspaper.

Finally, the Association acts on the national level in influencing and advocating social policy. It requires social workers to be listed in the Social Work Registry of the Ministry of Social Affairs, and empowers the registrar to approve graduates of overseas social work programs as qualified to practice social work in Israel. For more information, contact the Association (www.socialwork.org.il).

Membership

- Any graduate of a recognized social work training program in Israel or overseas may join the ISASSW.
- About 90% of Israeli social workers are registered with the ISASSW.
- Students in their final year of social work studies may become associate members.
- There is no direct membership fee. However, members pay a general membership fee to the Histadrut Labor Federation. ISASSW activities are financed by the Histadrut.

More information, as well as the text of the Social Worker's Law, can be found on the ISASSW Website. The Website also includes listings of job openings, as well as information data bases and discussion forums (in Hebrew). See Useful Addresses.



A Brief Glossary



People

Client	<i>cli'ent</i>	קליאנט
Community	<i>kehillah</i>	קהילה
Family	<i>mishpacha</i>	משפחה
Group	<i>kfutzah</i>	קבוצה
Personal Absorption	<i>yoetz/yoetzet klita ishi/ishit</i>	יועצ/ת קליטה אישי/ אישית
Coordinator		
Public	<i>tzibur</i>	ציבור
Social Worker	<i>oved sotzialit ovedet sotzialit</i>	עובד/עובדת סוציאלי/סוציאלית
Supervisor	<i>mefakeach/mefakachat</i>	מפקח/מפקחת



Places

The Ministry of Immigrant Absorption	<i>HaMisrad LeKlitat HaAliyah</i>	המשרד לקליטת עלייה
Clinic	<i>mirpa'ah</i>	מרפאה
Social Services Department	<i>machleket revacha</i>	מחלקת רווחה
The Ministry of Health	<i>Misrad Habriut</i>	משרד הבריאות
The Ministry of Immigrant Absorption	<i>Hamisrad Leklitat Haaliyah</i>	המשרד לקליטת העלייה
The Ministry of Social Affairs	<i>Misrad Harevacha</i>	משרד הרווחה
Mental Health Center	<i>Tachana leabriut hanefesh</i>	תחנה לבריאות הנפש
National Insurance Institute	<i>Hamossad Lebituach Leumi</i>	המוסד לביטוח לאומי



Things

Aid	<i>siyuah</i>	סיוע
Case	<i>tik</i>	תיק
Counseling	<i>yiutz</i>	ייעוץ
Identity Card	<i>te'udat zehut</i>	תעודת זהות
Immigrant's Certificate	<i>te'udat oleh</i>	תעודת עולה
Therapy/treatment	<i>tipul</i>	טיפול
Rehabilitation	<i>shikum</i>	שיקום
Social Services	<i>sherutei revacha</i>	שירותי רווחה



Useful Addresses and Telephone Numbers



Telephone numbers and some addresses change frequently in Israel. Consult the latest telephone directory or information operator if you do not reach a number listed here. When a telephone number has been changed, there may not be a recorded message noting the change. Thus, if the number continues to be unanswered, check whether it is still in use.

Address _____ Telephone/Fax

Ministry of Immigrant Absorption

www.moia.gov.il

E-mail: info@moia.gov.il

Main Office

2 Rehov Kaplan (02) 6752611
Kiryat Ben Gurion
POB 91950
Jerusalem 91130

National Telephone
Information Center (02) 9733333

Public Inquiries (02) 6752765/766/762

Returning Residents Division (02) 6214660

Address Telephone/Fax

Jerusalem and Southern District Headquarters
(Also the Student Authority)

15 Rehov Hillel (02) 6214555
Jerusalem 94581 Fax: (02) 6214627

Publications Department Tel/Fax: (02) 6241585

Student Authority
Department of Academic Studies (02) 6214538/43/59
www.moia.gov.il/students

English Desk: (02) 6214589
naomis@moia.gov.il Fax: (02) 6242130

Center for Absorption in Science

Social Sciences
and Humanities Division (02) 6752607/9
omrii@moia.gov.il

Tel Aviv and Central District Headquarters
(Also the Student Authority)

6 Rehov Esther HaMalka (03) 5209111
Tel Aviv 64398 Fax: (03) 5209173

Student Authority (03) 5209155
Fax: (03) 5290835



Address Telephone/Fax

English-Speaking Immigrant Organizations

Association of Americans and Canadians in Israel
(AACI)

www.aaci.org.il

E-mail: info@aaci.org.il

6 Rehov Mane (02) 5617151
Jerusalem 92227 Fax: (02) 5661186

76 Rehov Ibn Gvirol (03) 6965244/65/6/7
POB 16266 Fax: (03) 6967049
Tel Aviv 61162

28 Rehov Shmuel HaNatziv (09) 8330950
Netanya 42281 Fax: (09) 8629183

Matnas "Yud Aleph" (08) 6433953
Rehov Mordechai Namir (08) 6434461
Beer Sheva 84483

UJIA Israel (Incorporating Olim from Britain, Australia,
and New Zealand)

76 Rehov Ibn Gvirol (03) 6965244/65/6/7
POB 16266 Fax: (03) 6967049
Tel Aviv 61162
E-mail: Israel@UJIA.org.il

6 Rehov Mane (02) 5617151
Jerusalem 92227 Fax: (02) 5661186
E-mail: jerusalem@ujia.org.il



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Address

Telephone/Fax

Mercaz Klita

(04) 9904232

P.O.B. 348

Carmiel

E-mail: karmiel@ujia.org.il

South African Zionist Federation

www.telfed.org.il

E-mail: telfed@inter.net.il

Head Office

(09) 7446110

19/3 Rehov Schwartz

Fax: (09) 7446112

First Floor

Ra'ananna 43212

13 Sderot Ben Maimon

(02) 5634822

Jerusalem 92223

Fax: (02) 5663193

ESRA – English Speaking

Residents Association

esra@trendline.co.il

www.esra.org.il

(09) 9580632

Other Available Publications

The following booklets are available from the Publications Department. To order, simply indicate the booklets you wish to receive and return the order form to the Publications Department, English Section, Ministry of Immigrant Absorption, 15 Rehov Hillel, Jerusalem 94581. The publications will be mailed to you free of charge.

- Guide for the New Immigrant
- The Absorption Basket
- Employment
- Employment Guidance Centers
- Education
- Guarding Your Health in Israel
- A Guide to Services for the Disabled
- A Guide to Transportation in Israel
- A Guide to Ulpan Study
- Health Services in Israel
- Higher Education
- Housing
- The Life Cycle in Israel
- Military Service
- National Insurance Institute
- Retirees
- Accountants
- Artists, Writers, and Athletes
- Computer and Hi-Tech Professionals
- Engineers and Architects
- Lawyers
- Nurses
- Medical Professions
- Psychologists
- Scientists and Researchers
- Social Workers
- Teachers
- Assistance to Victims of Enemy Actions
- Registering for a Health Fund
- Information for Olim Newspaper
- Shiluv Magazine

Name _____

Address _____

Postal Code _____

Date _____



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A moment of your time!

In order to improve the level and usefulness of the material presented in this booklet, we would appreciate it if you would answer the following questions:

1. Where did you get the brochure "Social Workers"?
 Airport Ministry of Immigrant Absorption Other (specify) _____
2. To what extent did this booklet provide you with the information that you needed?
(1 is the lowest rating, 5 is the highest rating)
1 2 3 4 5 Comments _____
—
3. Please rate the following areas from 1 to 5 (5 being the highest rating)
 Clarity of the Text 1 2 3 4 5
 Sufficiency of Details 1 2 3 4 5
 Design of the Brochure 1 2 3 4 5
 Usefulness of the Brochure 1 2 3 4 5

We would appreciate the following information for statistical purposes:

Profession _____ Gender M ___ F ___ Age _____

Country of Origin _____ Year of Aliyah _____

Place of Residence _____ Date _____
—

Please send the completed questionnaire to the Ministry of Immigrant Absorption, Publications Department, English Section, 15 Rehov Hillel, Jerusalem, 94581, or by fax to (02) 6241585. You can also place this questionnaire in the public suggestions box at an office of the Ministry of Immigrant Absorption nearest you.

Thank you for your cooperation. Best wishes for an easy and successful absorption

